HDFC BANK COMBINED ACCOUNT CLOSURE FORM We understand your world Date: 1. Please fill the details in CAPITAL LETTERS 2. Please strike-off as NA for details which are not applicable I / We request you to close my / our Savings / Current Account * If there are more than 3 holders then please fill up the additional form Please tick (✓)the appropriate option/s No. **Product** No. **Product** (**√**) No **Product** No. **Product** 1 4 **Trading Account** Locker Other ECS / SI Saving/Current Account 10 11 **Depository Account** 5 Loan 8 SI for Kids 3 TPP / ISA Gold Loan 6 9 Credit Card I/We am/are aware that my/our saving/current account will not get closed, in case of any of the above product/s is/are linked to my/our saving/current account and I have not submitted additional request for delinking or closing these products. Please also note that any other ECS / SI of other company linked to this account will get closed / deleted consequent to the closure. I am aware that the time lines mentioned above will be applicable only if the CASA account does not have any linkages I/we am/are aware that the cashback amount, if applicable, accumulated on usage of HDFC Bank Debit Card can be redeemed by logging on to NetBanking or calling PhoneBanking and if I/we do not exercise the same before closing the account, which is linked with the Debit Card, all the accumulated cashback points pertaining to that Debit Card and account will lapse Timelines: 4 working Days Saving / Current Account Pay the proceeds by Manager's Cheque/ DD Credit to HDFC Bank Account Cash* (only for branch closure) Credit to Another Bank Account ___ Beneficiary Account No: ___ Beneficiary Bank Name & Branch: ___ Beneficiary IFSC Code: _ Beneficiary Bank Address: ___ *(As per the current income tax rules, if the account balance at the time of account closure exceeds Rs. 20000/- the payment will be made only by Manager's cheque) I/We confirm that all unused cheques issued to me/us have been enclosed / destroyed by me/us (Nos. from ______ to _____ I/We are enclosing / destroying the ATM / Debit Card/s issued to me/us (No1______) (No2______) Sr. Sr. Reason (Please tick any one serial number) Reason (Please tick any one serial number) Consolidating Bank Account within HDFC Bank 1 Branch/ATM of other bank is suitably located 10 (Consolidating implies reducing multiple accounts) Product deficiency (features not adequate, other bank's product Consolidating Bank Account - other bank 2 11 features are superior) (Consolidating implies reducing multiple accounts) Account wrongly opened (incorrect name, branch or product Specific product facility no longer required (overdraft, loan against shares etc.) 12 type etc.) Unhappy with service provided (service quality, staff behavior, turnaround time) Change of status - NRI to resident (or vice-versa) 13 5 Corporate Salary Account - Employer changed 14 Upgradation of Bank Account Legal/Regulatory/KYC/AML 6 Service charges/AMB related (high AMB, high charges etc.) 15 (Income-Tax/KYC/AML/Court order etc.) 16 7 Recurring Deposit-Premature closure / Matured RD Tatkal Account - Initial pay-in returned/documents insufficient Transferred to a non-HDFC Bank branch location 17 Account Transferred to another HDFC Bank branch

As Business shut down / business close

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Customer deceased

SECTION A: CONSOLIDATED ACCOUNT CLOSURE FORM FOR LINKED PRODUCTS

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SECTION B: DE-LINKING & DE-LINKING/RE-LINKING OF OTHER PRODUCTS TO ALTERNATE SAVINGS/CURRENT ACCOUNT Timelines: 9 working Days Credit Card number Please delink my Credit Card from the existing CASA A/C Please delink my Credit Card from my existing A/C and re-link to A/C No. I unconditionally and irrevocably authorize HDFC Bank Ltd to debit my SB / CA account mentioned above for Minimum amt due 5% of total outstanding including EMI or Rs 200/- whichever is higher OR Total amt due as indicated in my credit card monthly statement, on the payment due date. Timelines: 9 working Days II) DE-LINKING / RE-LINKING 16 working days I / We request you to delink following products from my A/C NO (incase ISA holdings) and re-link the same to my alternate A/C NO (Please mention the details of other product for Re-linking request) Sr. Provide details (A/C Nos. / Card Number / Details Description **TERMS & CONDITIONS** No. of Standing Instruction) As per requirement I am submitting 3 security cheque leaves duly signed from my alternate account number & SI Debit Authorisation 1 Loan Account 1 2 Loan Account 2 Form for Assets 3 Gold Loan Lonfirm that holding pattern in old & new bank account is same 4 **Investment Services Account** Two cancelled cheques one of the account to be delinked & one cheque of the account to be relinked should be provided along with the request Depository Account (Tick the A. Mandate for receiving dividend in the Depository Account DP ID -(Incase of dividend mandate, the bank a/c should be of the 1st appropriate option from both holder of the above mentioned demat account). B. Debit Authorization for Bank Charges and Undertaking for the A&B or only B mentioned in Client ID -Terms & Conditions column payment of Interest in case of occurrence of Debit Balance As per requirement I am submitting POA franked on DD / **Trading Account** 6 FD for Interest Payment 7 Locker for SI debit 8 Alternate account number is mandatory for delinking 9 Kids Adv A/C for SI debit Terms & conditions (for Standing Instruction mandate) 1. I/We undertake to keep sufficient funds in the funding account on the date of execution of the standing instruction. The failure on part of me / us to maintain sufficient balance in the Said Account(s) shall not any way impair the right of the Bank to debit the Service Charges 2. I/We hereby authorize the Bank to debit my account & execute the standing instruction as per instruction provided above. 3. I/We authorize the bank to debit my account to debit all types of Bank Charges / commission / fees (Service Charges) payable by me / us 4. I/We understand that a maximum of 3 attempts shall be made to execute the standing instruction; after which no further action shall be taken. 5. I/We understand that the Bank will not be held responsible for execution of standing instruction/s in case of changes to the operating mandate in the future unless specifically communicated 6. The Bank shall not be obliged to provide overdraft facility on the said Account but for towards the debiting of Service Charges payable by me / us. I / We specifically agree and confirm that any matter or issue arising hereunder shall be governed by and construed exclusively in accordance with the Indian laws and shall be subject to the jurisdiction of the courts of Mumbai in India. 7. I/We confirm the following account be mandated for the purpose of receipt of dividend and other cash benefits, which I/We am/are entitled to on our holdings in demat form. **Customer Signature** ☐ HDFC BANK Acknowledgement for account closure Recd by:___ We understand your world Other relationship held with HDFC bank (only if it is linked to the account) Date: (Please tick (✓)the appropriate option/s)

Branch Code:

Signature & Name of the bank official

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No.	Product	No	. Product		Product		Product
1	CASA	4	Trading Account	7	FD Interest Payment	10	Credit Card
2	Depository Account	5	Loan	8	Locker	11	Other ECS / SI
3	TPP / ISA	6	Gold Loan	9	SI for Kids		

Days Timelines for the above accounts to get closed _

TO BE FILLED IN BY A BANK OFFICIAL

1. Please include the details of the customer who has proposed for the closure of his/her bank account.

Vintage (no. of months)	
Profitability Band	
Balance at the time of closing (Rs.)	
AMB in previous 4 months (Rs.)	YES / NO
AMB charges levied in the last month	YES / NO
RTBM Customer (from 7005 screen)	
	YES / NO
If the vintage is between 15 days and 1 year – Charges recovered	
Transaction Volumes (from 7005 screen)	CD CW CI CD CW CI
Product Holding	
Please note the detailed reasons stated by the custome discussion with him/ her.	r for closure of his/her existing HDFC Bank account after
3. Please note down the defense put forth to the customer Sr. No. 1 to 7 only)	for retaining the account. (for closures with reason codes in
If the customer opts to retain his/her account with us, please obtain Customer Declaration I/We confirm that I wish to retain my account with the bank	
Full Name	Signature
Checklist	
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Andhra Pradesh, Assam, Gujarat, Haryana, Karnataka, Kerala, MP / Chhatisgarh, Maharashtra (except Mumbai & Pune) / Goa, Orissa, Punjab, Rajasthan, Tamil Nadu / Pondicherry, UP / Uttarakand, Bihar/Jharkhand, West Bengal / Sikkim, J & K / HP, Meghalaya/Tripura, Arunachal Pradesh, Nagaland/Mizoram / Dadra & Nagar Haveli / Manam & Diu / Lakshadeep / Telangana : 1860 267 6161